

> Approved by OMB 3060-1122 Expires: March 31, 2018 Estimated time per response: 10-55 hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction

State of Montana

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Quinn Ness	Bureau Chief	State of Montana, Department of Administration, State Information Technology Services Division, Public Safety Communications Bureau



B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2014:

PSAP Type ¹	Total
Primary	53
Secondary	Not Available
Total	53

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2014:

Number of Active Telecommunicators	Total
Full-Time	Not Available
Part-time	Not Available

3. For the annual period ending December 31, 2014, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount (\$)	Not Available
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¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at

 $[\]label{eq:https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014\ 2014072.pdf\ .$

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 137.



3a. If an amount cannot be provided, please explain why.

The required data and information required to provide an estimate of the total cost to provide 911/E911 services in the state, for the annual period ending December 31, 2014 is not available.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2014 to December 31, 2014.

Type of Service	Total 911 Calls
Wireline	Not Available
Wireless	Not Available
VoIP	Not Available
Other	Not Available
Total	Not Available

C. <u>Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms</u>

- 1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*
 - Yes
 No

1a. If yes, provide a citation to the legal authority for such a mechanism.

Montana Code Annotated: Title 10. Military Affairs and Disaster and Emergency Services, Chapter 4. Emergency Telephone System, Part 2. Funding

http://leg.mt.gov/bills/mca/10/4/10-4-201.htm



1b. If yes, during the annual period January 1 - December 31, 2014, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

No, the state legislature did not amend, enlarge, or in any way alter the funding mechanism.

2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? *Check one.*

- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies

(*e.g.*, state and local authority) collect the fees

3. Describe how the funds collected are made available to localities.

The fees are collected by telecommunications providers from their customers on a monthly basis. The providers remit the collected fees to the Department of Revenue on a quarterly basis. The Department of Revenue deposits remitted funds into the appropriate accounts per MCA 10-4-301. The Department of Administration is statutorily required to allocate and distribute (MCA 10-4-302; 10-4-311; 10-4-313) the funds deposited in the accounts to local governments on a quarterly basis.

It should be noted that local governments have the authority to collect and use property taxes for 911/E911.



D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

Jurisdiction	Authority to Approve Expenditure of Funds (Check one)	
	Yes	No
State		
Local (<i>e.g.</i> , county, city, municipality)		
1b. Please briefly describe any limitations on the to fees collected by the entity, limited to wireline		risdiction (e.g., limited

- 2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one*.
 - Yes
 No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

All fees collected for basic 9-1-1 services pursuant to MCA 10-4-201(1)(a) and allocated and distributed to local governments per MCA 10-4-302, "...may be used only to pay for installing, operating, and improving a basic 9-1-1 emergency telephone system..." per MCA 10-4-303.

All fees collected for enhanced 9-1-1 services pursuant to MCA 10-4-201(1)(b) and allocated and distributed to local governments per MCA 10-4-311, "...may be used only to pay for installing enhanced 9-1-1 features or for operating and improving an emergency telephone system..." per MCA 10-4-312.

All fees collected for wireless enhanced 9-1-1 services pursuant to MCA 10-4-201(1)(c) are allocated and distributed to local governments per MCA 10-4-313.



2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.



E. Description of Uses of Collected 911/E911 Fees

1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

The data and/or information that is required to "provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services" is not currently available.



	Type of Cost	Yes	No
	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)		
Operating Costs	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	\boxtimes	
	Lease, purchase, maintenance of building/facility		
Personnel Costs	Telecommunicators' Salaries	\boxtimes	
	Training of Telecommunicators	\boxtimes	
Administrative Costs	Program Administration	\boxtimes	
	Travel Expenses	\boxtimes	
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	\boxtimes	
	Lease, purchase, maintenance of Radio Dispatch Networks		
Grant Programs		If Yes, see 2a.	\boxtimes



F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.			
Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)	
Wireline	Per MCA 10-4-201, a total fee of \$1 dollar a month per access line on each service subscriber in the state.	State	
Wireless	Per MCA 10-4-201, a total fee of \$1 dollar a month per access line on each service subscriber in the state.	State	
Prepaid Wireless			
Voice Over Internet Protocol (VoIP)			
Other			

2. For the annual period ending December 31, 2014, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	Not Available
Wireless	Not Available
Prepaid Wireless	Not Available
Voice Over Internet	Not Available



Protocol	
Other	Not Available
Total	Approximately \$13 million

2a. If an amount cannot be provided, please explain why.

3. Please identify any other sources of 911/E911 funding.

The state legislature did not appropriated any other state funds for 911/E911, during this time period.

Question	Yes	No
4. For the annual period ending December 31, 2014, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one.</i>		

4a. If Yes, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.

On a case by case basis state funds that were distributed to local governments were combined with local general and/or property tax funds. The amount of local funding is not currently available. Individual local governments may have been recipients of federal grants, but this information is not available.



5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	Not Available
Local 911 Fees	Not Available
General Fund - State	Not Available
General Fund - County	Not Available
Federal Grants	Not Available
State Grants	Not Available



G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

	Question	Yes	No		
1. In the annual period funds collected for 91 jurisdiction made ava designated by the fun Question 5? Check on					
1a. If No, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.					
Amount of Funds (\$)	Amount of Funds (\$)Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)				



H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No		
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? <i>Check one.</i>				
1a. If yes, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. <i>(Enter "None" if no actions were taken.)</i>				
The Department of Administration is required per MCA 10-4-102 to monitor the use of state funds by local government recipients. The Department has established policies and procedures for monitoring the use of state funds by each local government recipient on an annual basis.				

Question	Yes	No			
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected form subscribers matches the service provider's number of subscribers? Check one. □					
2a. If yes, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. (Enter "None" if no actions were taken.)					



I. <u>Description of Next Generation 911 Services and Expenditures</u>

Question	Yes	No			
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.					
1a. If yes, in the space below, please cite any specific legal authority:					

Question	Yes	No		
2. In the annual period ending December 31, 2014, has your sta or jurisdiction expended funds on Next Generation 911 programs? <i>Check one.</i>	te	\boxtimes		
2a. If yes, in the space below, please enter the dollar amount that has been expended.				
Amount (\$)				



3. For the annual period ending December 31, 2014, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.						
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?		
			the ESInet	Yes	No	
a. A single, state-wide ESInet					Х	
b. Local (<i>e.g.</i> , county) ESInet					х	
c. Regional ESInets			[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]		Х	
Name of Regional ESInet:				NA		
Name of Regional ESInet:					NA	



4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2014.

The required data and/or information relative to providing a description of any NG911 projects completed or underway during the annual period ending December 31, 2014, is not currently available.

	Question	Total PSAPs Accepting Texts
5.	During the annual period ending December 31, 2014, how many PSAPs within your state implemented text-to-911 and are accepting texts?	2
		Estimated Number of PSAPs that will Become Text Capable
6.	In the next annual period ending December 31, 2015, how many PSAPs do you anticipate will become text capable?	Unknown



J. <u>Description of Cybersecurity Expenditures</u>

Question		k the iate box	If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2014, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No 🖾	

	Question	Total PSAPs
2.	During the annual period ending December 31, 2014, how many PSAPs in your state either implemented a cyber security program or participated in a regional or state-run cyber security program?	Unknown

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?			\boxtimes



K. Measuring Effective Utilization of 911/E911 Fees

1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.

The data and/or information required to provide "an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria the state could use to measure the effectiveness of the use of 911/E911 fees and charges" is not currently available.